

Packing & Shipping Your RMA

PACKING YOUR RMA

For the fastest RMA processing service, please package RMA returns carefully, preferably in the same boxes/packaging that we shipped the original item in. To insure safe delivery, please follow the UPS instructions for packaging that can be found at <http://www.ups.com/content/ca/en/resources/prepare/index.html> as a guidelines for packing RMA returns. Shipments that do not follow these guidelines and received damaged by NCIX.com may result in RMA processing delays. **Please use the shipping label provided below.**

SHIPPING YOUR RMA

Ship the package back to our company following the shipping instruction below:

- All Returns and RMAs **MUST** be shipped **PREPAID, unless you are a NCIX.com VIP Member or Premier Partner member.**
- **VIP and Premier COLLECT** shipments to us, call Purolator (1-888-744-7123) or UPS (1-800-742-5877) to arrange a pickup depending on what service the order was initially shipped out by. All collect shipment must be shipped to us by **GROUND** service only.
- **All returns will be rejected without the RMA number clearly shown on box.**
- **All COLLECT shipments without the explicit authorization from NCIX.com will be refused.**

**Any RMAs sent to us that DO NOT comply with these instructions will be REFUSED upon delivery.
RMA expirations will not be extended and only one RMA for each item can be issued.**

RMA Shipping Label



RETURN ADDRESS:

FRAGILE

RMA # _____

ATTENTION:

NCIX.com / Netlink Computer Inc.

RMA DEPARTMENT

c/o Door A37

1201 C Street NW

Auburn, WA

98001, USA